

OPENING DATES

The campsite is open from 2 May to 30th September. In July-August, reception is open non-stop between the hours of 8.30 am and 9 pm (detailed information about "off-season" hours is displayed at Reception).

1) TERMS AND CONDITIONS OF ENTRY

No one may enter, set up camp or stay on the campsite without previous authorisation from the manager or her representative. The manager is responsible for ensuring proper upkeep and order on the campsite, as well as compliance with these rules and regulations.

Therefore, those who have not complied with the regulations or the general terms and conditions of sale or who have failed to make the correct payment (including during previous years), may be refused access to the entire campsite and to the booking system.

Staying on the campsite implies full acceptance of, and an undertaking to comply with, the provisions set forth in these rules and regulations.

2) POLICE FORMALITIES SETTLING ON THE CAMPSITE

Any person staying at least one night on the campsite must first present his identity papers to the manager or her representative and fill out the paperwork required by the police. Minors are not accepted without the presence on the campsite of their parent or direct legal guardian for the entire duration of their stay.

Pursuant to article R. 611-35 of the Code governing the entry and residence of foreigners and the right of asylum, the manager must require campers who are foreign nationals to fill out and sign an individual sheet for the police upon their arrival at the campsite. It must specifically include the following information:

- 1- Surname and first names
- 2- Date and place of birth
- 3- Nationality
- 4- Usual residence

→ Pitches on the campsite: can accommodate up to 6 people maximum (babies included). Electricity connection possible on some pitches.

→ Caravan/motor home pitch: maximum 1 accommodation vehicle⁽¹⁾ per pitch + 1 tent (+ 1 car possible with supplement).

→ Tent pitch: 3 small tents maximum + 1 vehicle (1 additional vehicle possible-see rates and regulations at Reception).

→ Rental accommodation: maximum 5 people and 1 vehicle⁽²⁾.

→ Motorhome area: see § 3

⁽¹⁾ Accommodation vehicle = used for sleeping.

⁽²⁾ Converted vehicle, motor homes and vans are prohibited in the rental area.

3) MOTOR HOME / CAMPING-CAR AREA

It is not possible to book a pitch in the Motor Home area.

Maximum 6 participants per pitch (babies included). Motor home users must register at reception **before** setting up.

This area operates on a 'first come, first served' basis. **One single vehicle is allowed per pitch.** The following are prohibited: caravans, additional vehicles (except two-wheelers), tents: roof tents with outside access, tents adjoining vehicles, dog tents, toy tents, storage tents, sun protection tents ... canopies, tarpaulins, vertical panels (including mosquito nets ...), screens, outside kitchens.

The following are allowed: additional trailers – but they must be reported to reception for authorisation, pop-up roofs of vans (with inside access only), awnings or open pergolas without walls and without mosquito nets.

4) RECEPTION

Information about campsite services, where to buy provisions, sports facilities, local tourist attractions, places of interest, and useful addresses is available at reception. A complaints submission and processing system is also available for campers.

5) RATES (CHARGES AND REGULATIONS)

Fees must be paid at reception by the pitch-holder⁽³⁾. Rates are reassessed annually and are displayed at the campsite entrance, at reception and on our website: www.camping-cap.com. Fees are due according to the number of participants and nights spent on the campsite. The pitch-holder must report all changes in the number of participants and/or vehicles in due time.

If a member of staff notices that certain persons and/or equipment on the pitch or on the campsite have not been declared, they may put an end to the stay, request any outstanding payments and refuse any future access to the campsite for the pitch-holder and the additional participants. Users of the campsite must inform reception and pay the balance for their stay preferably on the day before their departure or, at the latest, before midday on the day of departure. In certain cases, Management reserves the right to demand advance payment for the entire stay.

⁽³⁾ Pitch-holder: person over the age of 18 who is responsible for the proper upkeep of the pitch, for payment and is present for the entire duration of the stay.

6) ARRIVAL/DEPARTURE TIMES

→ **Rental accommodation** (nature lodge) is available from 5 pm. The rental period runs from Saturday to Saturday or from Wednesday to Wednesday. Departure formalities, payment of any outstanding fees and check-out inventory are carried out on the day of departure (by appointment), during reception opening hours before

10 am. Before the check-out inventory can be carried out, renters must have taken out their belongings and have cleaned the Lodge. The cleaning deposit may be withheld if the lodge is left dirty and any future access to the campsite may be refused.

→ **Pitches** are available from 2 pm and must be vacated before 12 noon.

In the event of departure later than the specified time, an additional night will be charged.

7) NOISE AND SILENCE

Complete silence is required between the hours of 10 pm and 7 am. It is requested that campers avoid any noise, discussion or music which could disturb their neighbours. Radios or sound devices must be turned down and must not be heard beyond the perimeter of each pitch.

Please close car doors and boots as quietly as possible. For obvious reasons, the washing machines and dish-washing facilities may not be used after 11pm.

8) PETS

Dogs and other pets are permitted (except in rental accommodation and surrounding area). An up-to-date anti-rabies vaccination and vaccination certificate are obligatory and requested on registration. All pets must be kept on a leash including on their pitch and throughout the campsite and must never be left alone either on the pitch or on the campsite. Animals must not cause any type of disturbance (e.g. noise). Owners must clean up after their dogs. Any stray dogs will be delivered to the local police. The campsite reserves the right to end the stay of any negligent owners. In the event of an aggressive pet the manager or her representative may demand the immediate departure of all members of the group with their pet(s) after payment of any outstanding amounts. **Category 1 dogs or attack dogs (Pitbulls and Boerbulls) are strictly forbidden on the campsite and in the Motor-Home area. Category 2 guard dogs or watchdogs (American Staffordshire Terrier, Rottweiler, Tosa Inu) must be muzzled.**

9) VISITORS

After receiving authorisation from the manager or her representative⁽⁴⁾, visitors are allowed to enter the campsite under the responsibility of the campers they are there to see. Campers who host visitors may be required to pay a fee insofar as the visitor has access to campsite services and/or facilities. This fee is displayed at the campsite entrance and at reception. Visitors' cars are not allowed on the campsite. If they are parked on the campsite car park, the registration number must be reported to reception.

Visitors or other customers must not use anyone else's barrier code (digicode) other than their own at the risk of immediate eviction.

⁽⁴⁾ and if the public health protocol in place permits it.

10) TRAFFIC AND PARKING

The speed limit within the campsite is 10kmph.

Traffic is strictly prohibited between 10 pm and 7 am.

Only vehicles belonging to campers staying on the site are permitted on the campsite.

Parking must not impede traffic or make it difficult for new arrivals to set up camp. Parking on grassy areas, roundabouts and empty pitches is prohibited.

11) UPKEEP AND APPEARANCE OF FACILITIES

All persons staying on the campsite must refrain from any activity which may degrade the cleanliness, hygiene, or overall appearance of the campsite and its facilities, particularly its sanitary facilities. Campers must not dispose of waste water on the ground or in the gutters. Owners of caravans and campervans must empty their waste water into the facilities provided for this purpose at the toilet blocks or service area.

At the risk of immediate eviction: it is forbidden to plug in mobile phones, laptops, external hard drives, loud speakers, batteries, power banks, cool boxes etc. in the shower blocks. These devices may cause the electricity meter to trip and incite theft among campers. For charging small electronic devices, charging lockers are available, free of charge, at Reception and left at your own risk. Please enquire at Reception. It is also strictly forbidden for campers on pitches without electricity to plug in their devices on neighbouring pitches or in the shower blocks at the risk of eviction after payment of any outstanding amounts. Household refuse and waste of any kind must be disposed of at the waste-sorting area outside the campsite. Washing outside the specific washing sinks is strictly forbidden.

Laundry must be hung out in a discreet manner so as not to disturb neighbouring campers.

Plants and floral decorations must be respected. Campers are prohibited from hammering nails into trees, cutting branches, or planting anything on pitches. Furthermore, they are not permitted to mark off pitches by themselves in any way or to dig in the ground. Campers will be required to pay for any damage done to our plants, fences, land or campsite installations. Pitches must be maintained in the condition in which campers found them upon their arrival. All rubbish and other objects must be taken from the pitch before leaving at the risk of paying a security deposit.

12) SAFETY

→ Fire

Open fires (wood, charcoal, etc.) and candles are strictly prohibited. Stoves must be kept in safe working condition and may not be used in dangerous conditions. In the event of fire, notify management immediately (alarm button at reception). Fire extinguishers are available for use if necessary. A first aid kit is available at reception.

→ **Civil liability**

Campers **MUST** be able to provide proof of valid civil liability insurance.

→ **Theft**

Management can assume no liability for objects left in the recharging lockers in the reception area.

Management is responsible for general surveillance of the campsite. Night (or evening) patrols are carried out to ensure campers' safety.

Campers are responsible for their individual pitches or accommodation and must notify the manager about any suspicious persons.

The campsite is not in any way accountable for camping equipment, vehicles, or any other object, nor is it responsible for accidents involving damage to property or personal injury, except in cases where its civil liability is incurred, and for which the claimant must be able to provide formal proof.

13) GAMES

Games which are violent or disturb other campers must not be organised close to camping facilities. The games room may be used only for quiet games, and may be closed if it is not kept in good order.

Children remain under the supervision of their parents at all times.

14) UNOCCUPIED TENTS AND CARAVANS = 'GARAGE MORT'

Unoccupied tents and caravans may only be left on the campsite with the manager's prior approval and only on the indicated pitch. A fee will be charged for unoccupied tents and caravans left on the campsite, the amount for which is displayed at Reception and on our website.

Reservations: payment must be made for the entire duration of the stay, even in the event of late arrival or early departure on the initiative of the client or as decided by the manager or her representative.

15) TRADE / SALES

All trade and/or sales are strictly prohibited on the campsite and in its parking facilities.

16) INFORMATION

These rules and regulations are displayed at the entrance to the campsite and at reception. A copy may be given to campers upon request.

17) INFRINGEMENT OF THESE RULES AND REGULATIONS

If an individual disturbs other campers or fails to comply with the provisions set forth by these rules and regulations, or in the case of disrespect towards the staff or other campers (including during previous years), the manager or her representative may give the offending party formal notice, either orally or in writing if necessary, requesting that he cease his disturbing behaviour.

In the event of a serious or repeated infringement of these rules and regulations, and after receiving formal notice from the manager or her representative requesting compliance, the manager has the right to cancel the contract.

In the event of a criminal offence, the manager may call the police.

18) PUBLIC HEALTH PROTOCOLS

According to the current situation, a special page is regularly updated on our website and is available on request at Reception.

Cap de l'Homy, 27/11/2023.